



Some misconceptions

Very often ISO 9000 standards are being wrongly understood as obligatory requirements, and also standardization organizations are seen as some kind of official authorities to define these requirements. Also very misleading is often heard statement that ISO 9001 QMS defines minimum requirements for quality management. There are no arguments for that in the standard texts. These may be reasons why companies' implementations so often reflect passive and reactive ways to realize standard issues. But that is not the purpose of ISO 9000 standards. One should use proactive and innovative means to realize standards clauses. The standards set no restrictions for that. Innovativeness means that new things are done and old things are done in new ways. In ISO 9000 context this means that standard issues should be supplemented and adjusted by organizations by their own unique business related "What" and "How" elements. From organization's performance point of view "How" is more important than "What". Real quality management system is always integrated into the business management system. some currently held misconceptions are:

- That certification and ISO 9000 QMS is Government controlled
- That ISO 9000 is currently seen as mandatory
- That there is no choice available for firms in how they achieve certification
- That the ISO 9000 QMS Certificate given by non accredited certification body is not valid. These points are not wholly true and are promoted by those who have a vested interest in a monopoly situation. It is to counter anti-competitive behavior.

Business Organizations can opt for non accredited certification. The certification function provided by MQC may be accepted on the basis of an independently delivered certification service designed to support organizations seeking ISO 9001:2008 QMS Certification